



# 2014 ANNUAL REPORT

2014 Recovery Resources Annual Report



RECOVERY RESOURCES

Partners in health. Partners in hope.

## Our Mission



## Who We Are

We are determined to ensure that our clients and others living with mental health and addiction disorders are embraced by a comprehensive health care continuum that addresses both behavioral health issues and broader health needs, so that soon, they can experience lives filled with health and hope.

## Our Services

### Prevention & Wellness

- AssistNOW Employee Assistance Program
- Training and Consultation Institute
- Substance abuse and gambling prevention and education
- School-based services
- HIV/STD prevention
- Parenting education
- Anger management
- Therapeutic preschool services

### Treatment

- Clinical assessment
- Individual counseling
- Group counseling
- Case management
- Psychiatry and nursing
- Partial hospitalization
- Programs for people with both mental health and addiction needs
- Intervention

### Recovery Support

- Housing
- Forensic linkages
- Vocational training
- Job placement
- Warmline Telephone Services
- Relapse prevention

## By the Numbers



## Who We Touch

During the year over **5,000** employment services were provided to nearly **800** clients, and **170** clients in recovery were placed in full-time and part-time employment through the Recovery Resources Employment Alliance.

Social Enterprise employed **179** clients in recovery providing services for hire-lawn care service, custodial services, catering, peer support, assembly, picture framing and car detailing.

**32,000** addiction services were provided to nearly **5,000** clients including women and families, older adults, adolescents, individuals living with HIV or AIDS, clients with concurrent substance abuse disorders and mental illness and gambling addiction.

Our alcohol and other drugs prevention services reached over **2,000** individuals.

**102** preschool-aged children attended from the Healthy Alternatives for Little Ones Preschool program.

Recovery Resources manages 9 housing locations with **77** beds and will be opening the Clinton Recovery House in June to treat **9** women in recovery.

**47** Mental Health First-Aid Trainings were offered in 2014.

This year **75** companies contracted with Recovery Resources for our Employee Assistance Program.

**150 to 200** people are assessed monthly for treatment services in our Walk-In-Now (WIN) Clinic, providing same-day access to care to those in need.

Our Forensics Linkages team provided services to **1420** inmates in the Cuyahoga County Jail.

We instituted our first ever integrated care treatment team comprised of **6** Nurses and Medical Assistants, to begin the integration of behavior and physical health care.

Launched **4** new wellness programs - Walk with a Nurse, Tobacco Cessation, Nutrition and Healthy Living and Feel Gr8.

We opened our first ever Opiate Specific IOP, which provides group **5** days a week and includes wrap-around nursing support, HIV prevention, gambling services and overall health and wellness treatment.

## By Our Actions



### Putting Caring into Action

**\$148,368** provided uncompensated care to our clients

**21%** increase in service volume over the previous year

**84%** of our resources went to program activities

## New location, new support in 2014

Our vision to provide a holistic, person-centered, integrated continuum of care that encompasses both behavioral health and physical health services became reality in July 2014 when Recovery Resources moved into its new medical arts building located at Pearl and Memphis in Old Brooklyn. Thanks to the many who supported our delivery of integrated physical health care, this is nothing short of a full transformation. The space includes nearly 30,000 square feet for Recovery Resources services where clients can receive a variety of healthcare services under one roof.

### Saint Luke's Foundation

“One of the most important medical advances of the 21st century is the application of information technology (IT) to support and improve the delivery of healthcare.” – Dr. Eric B. Broderick, Asst. Surgeon General and Acting Deputy Administrator of Substance Abuse and Mental Health Services Administration

In 2014 the Saint Luke's Foundation awarded Recovery Resources a \$200,000 grant in support of our pledge to implement the Electronic Health Record (EHR) EVOLV. Converting to a new EHR system has allowed Recovery Resources to leverage technology that was built specifically for a broad range of health care providers, which enables more robust and coordinated client care and a far more efficient use of clinician time.

### The Cleveland Foundation

With an \$180,000 investment from the Cleveland Foundation, our behavioral health staff has been trained to incorporate primary care needs into clients' treatment plans and goals. We have established new programs that support overall wellness, launched a smoking cessation group for our mental health consumers, started a “walk with a nurse” program for our clients who are struggling to develop healthy exercise habits. Through this grant we offer continuing education sessions for our staff to provide them with information about the physical health illnesses most commonly faced by our clients to help build their competence and confidence to support those we serve.



## From the Chair & President



Victor F. Faris  
Board Chair



Pamela Gill  
President & CEO

2015 commemorates 60 years of service to our clients in Northeast Ohio. We are tremendously grateful to our many founders including Recovery Resources pioneer, Herman Krimmel, who first established the Cleveland Center on Alcoholism in 1955. The mergers throughout the years, and the volunteer leaders who have long sought to address the stigma of alcoholism and behavioral health, have made Recovery Resources what it is today. We follow in the footsteps of those who are recognized for blazing trails and steadfast dedication – Dick and Martha Baker, Brian Sherwin, Frank Milgrim, Myrtle Muntz and countless other leaders who sought to address social and health disparities with services that heal the whole person.

With the support of the Board of Directors, leadership, donors and community partners, 2014 proved to be a transformative year for our agency and launched the next chapter of innovation and vision. We moved into our new medical arts facility on Pearl Road, rebranded and launched a new user-friendly website, implemented a state-of-the-art electronic health records system, and launched our first groups and services as part of our Physical Health Integration initiative. We also increased our services to

meet the growing demands of those with gambling and opiate addictions.

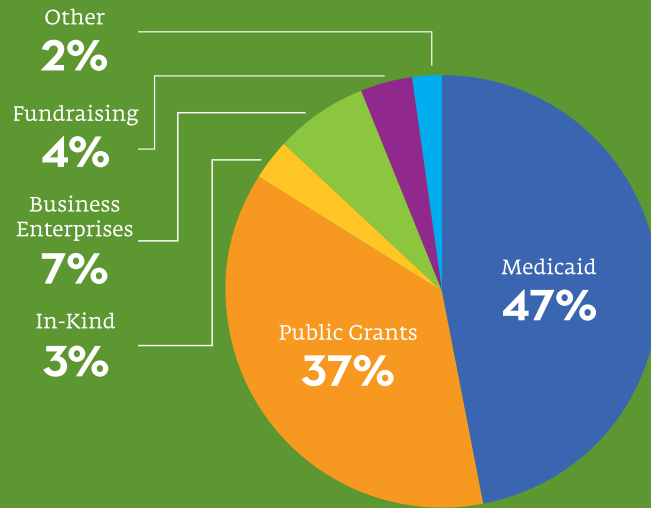
With the support of Recovery Resources' community, we have been able to deliver on the promise of making significant investments in our commitment to integrating physical healthcare and prevention care into our scope of services. Collaborations are critical to organizations like ours, and at Recovery Resources we are proud and humbled to have so many exceptional colleagues, donors, volunteers and staff who call themselves our **“Partners in health, Partners in hope”**.

It is philanthropic gifts that allow our services and programs to continue to meet the needs of our community, and in the spirit of our founders we are honored to carry the torch forward.

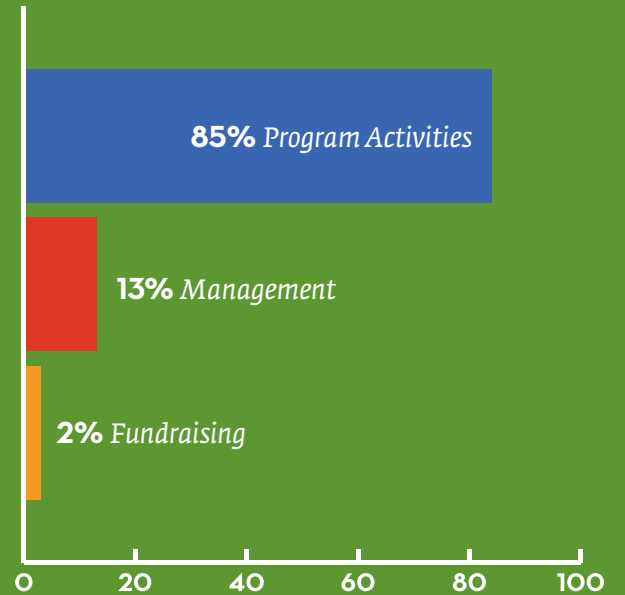
**Thank you for your support.**

# Financials

## Where Our Resources Come From



## How Our Resources Were Spent



# 2014 Financial Highlights

## Balance Sheet

June 30, 2014 - In Thousands

<b>Assets</b>	
Cash	663
Investments	5,949
Accounts Receivables	2,472
Fixed Assets	3,320
Other Assets	231
<b>TOTAL ASSETS</b>	<b>\$12,635</b>
<b>Liabilities and Net Assets</b>	
A/P & Accrued Expenses	1,262
Other Liabilities	925
<b>TOTAL LIABILITIES</b>	<b>2,187</b>
Net Assets - Unrestricted	8,367
Net Assets - Temporarily Restricted	531
Net Assets - Permanently Restricted	1,550
<b>NET ASSETS</b>	<b>10,448</b>
<b>TOTAL LIABILITIES &amp; NET ASSETS</b>	<b>\$12,635</b>

<b>Support &amp; Revenue</b>	
Program Service Revenue	5,882
Grants (Government & Private)	4,597
Business Enterprises	873
Fundraising	469
Net Program Service Revenue	11,821
In-Kind	331
All Other	266
<b>TOTAL SUPPORT &amp; REVENUE</b>	<b>\$12,418</b>
<b>Expenditures</b>	
Program Services	10,792
Management & General	1,630
Fundraising	244
<b>TOTAL EXPENDITURES</b>	<b>\$12,666</b>
<b>Operating Results</b>	
Net Operating Results	(249)
Realized Gain on Investments	559
<b>Consolidated Surplus</b>	
Consolidated Surplus	310

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